

Welcome to Wardown Park Museum

The museum is now more accessible than ever! In Wardown Park Museum you can explore the stories of Luton's people over the past 150 years in the multi-sensory first floor Luton Life Galleries. Discover lace and artwork and the story of the Bedfordshire and Hertfordshire Regiment on the ground floor. You will also find a changing programme of exhibitions designed to appeal to all ages and interests.

We are committed to being accessible for people with sensory and visual impairments, people with mental health issues, physical and mobility difficulties, young people, elderly people and families. Our commitment to widening access goes beyond physical access to buildings and includes our exhibitions, facilities and programmes.

This leaflet will help you to plan your visit by giving you information on how to get to the Museum, how you can access information about our sites, what facilities are available in the Museum, as well as exhibitions and displays.

Alternative formats of this leaflet are available from Museum information desks, can be downloaded from www.museumsluton.com or can be sent to you before your visit by calling 01582 546659.

Getting Here

Wardown Park Museum
Old Bedford Road
Luton
LU2 7HA

Tel: 01582 546722



1



Wardown Park Museum is located at the north end of Wardown Park, next to the Sports Pavilion and Cricket Ground. The main entrance to the Museum is at the front of the house.

Getting here on foot

Wardown Park Museum is one mile or about 20 minutes walk from Luton (Town) railway station, down Midland Road and along Old Bedford Road.

By taxi, Dial-a-Ride, community transport

Set down and pick up in the car park or outside the main entrance using the New Bedford Road park entrance. This is a short walk to the street-level entrance.

Bicycle parking

Bicycle racks are located outside of the museum building.

Getting here by car

- 1 mile from Luton Town Centre along A6 towards Bedford
- Free parking in Wardown Park.
- Nearest car parks: Wardown Park (within 2 minutes' walk of the Museum).
- Parking spaces for disabled badge holders opposite the Museum entrance in Wardown Park.

Getting here by public transport

Rail

- The closest station is Luton (Town) Station (Midland Road exit).
- Please note Wardown Park Museum is approx. 1 mile from Luton train station and therefore you may prefer to take a taxi the remainder of the journey. Taxis are located directly outside of the Station Road exit.

Buses

- Monday – Saturday catch the Arriva bus No. 24 or 25 from Stop S1 in Silver Street, Luton Town Centre. Buses run every 15 minutes. www.arrivabus.co.uk
- You can also get to Wardown Park Museum by taking Centrebus No.231 from Stop S5 in Luton Town Centre.
- On Sundays catch the Arriva bus No. 24 or 21, Stop S1 in Luton Town Centre.
- Bus stops are located in Silver Street at the back of The Mall shopping centre.
- We advise that you check with www.transportdirect.info when planning your journey.

Admission

Free entry for all

Charges apply for some events, activity workshops and all taught sessions. These are always advertised in our What's On booklets or Schools Programme.

We are also committed to giving free entry to events for carers of 'looked-after' and foster children, elderly and disabled people to ensure that visitors can come to the site with the people who support them.

Access to information

- Telephone: 01582 546722 (reception & gift shop).
- Email for access queries: museumsoutreach@lutonculture.com
- Website: www.wardownparkmuseum.co.uk
- Free What's On event guides for adults and families.
- Large print and audio versions of this leaflet and What's On guides are available from Museum information desks, can be downloaded from www.museumsluton.com or can be sent to you before your visit by calling 01582 546659.

Access to exhibitions and displays

- Audio-visual points with British Sign Language and on-screen subtitles in the Luton Life Galleries.
- Transcripts of peoples' stories and Braille labelling in the Luton Life Galleries.
- Seating available in all galleries and entrance area.
- Free entry to temporary exhibitions.
- There are hands-on exhibits and touch screen interactives in the Luton Life and Bedfordshire & Hertfordshire Regiment galleries.

Visitor facilities

Tearoom and gift shop

- A selection of drinks and snacks is available from our ground floor tearoom.
- Tearoom opening times:
Tues - Sat: 10am – 4.30pm
Sun: 1pm – 4.30pm
(open Bank Holidays)
- The gift shop sells a range of items linked to our changing exhibitions and other gifts for different ages and interests.
- The gift shop is open during museum opening hours.

Equipment

- Free self-propelled wheelchairs are available to borrow. Contact the reception desk on arrival or book in advance on 01582 546722, to ensure availability.
- Clip boards and pencils available from the reception desk.

Seating

- Seating available in all galleries, entrance area and tearoom.

Toilets

- Non-adapted toilets available on the ground floor.
- An accessible toilet is available on the ground floor in the Bedfordshire & Hertfordshire Regiment gallery. Please ask a member of staff for a key.
- Baby changing facilities on the ground floor.

Buildings

- Guide, hearing and assistance dogs are welcome.
- Level access to ground floor galleries, shop and tearoom.
- Access to all floors via lift and stairs.
- Lift access is normally available to all public spaces. (79 cm (31ins) wide by 140 cm (55ins) in length).
- Seating available throughout the galleries.
- Audible fire alarm system in the building.

Access issues to be aware of when visiting Wardown Park Museum and using our services

Visitors with visual impairments

- Guide dogs are welcome.
- Audible fire alarm system throughout site.
- Our displays have been designed to be hands-on and multi-sensory.
- Sound points with Braille labelling in the Luton Life Galleries
- Large print and audio versions of this leaflet and What's On guides are available from Museum information desks, can be downloaded from www.museumsluton.com or can be sent to you before your visit by calling 01582 546659.

Visitors with hearing impairments

- Hearing and assistance dogs are welcome.
- Audible fire alarm system throughout site.
- Our displays have been designed to be hands-on and multi-sensory.
- Audio visual points with British Sign Language and on-screen subtitles in the Luton Life Galleries.
- Transcripts of peoples' stories and Braille labelling in the Luton Life Galleries.
- Large print versions of this leaflet and What's On guides are available from Museum information desks, can be downloaded from www.museumsluton.com or can be sent to you before your visit by calling 01582 546659.

Visitors with mobility impairments

- Guide, hearing and assistance dogs are welcome.
- Level access for wheelchairs, pushchairs and mobility scooters via main entrance.
- The ground floor galleries are all wheelchair accessible.
- First floor access for wheelchair users via lift. Our current lift is only accessible to pushchairs, wheelchairs and some electric scooters. The museum and lift may not be accessible to people who use some larger mobility scooters and double pushchairs. However, there are manual wheelchairs available at the museum should you wish to use them.
- Access to first floor galleries - we welcome wheelchair users to the museum. However, no more than two wheelchairs can use the first floor at any one time due to fire evacuation regulations.
- If you are planning to visit the museum as part of a group of more than two wheelchair users, please call our Front of House team on 01582 546722 to arrange your visit.
- An accessible toilet is available on the ground floor in the Bedfordshire & Hertfordshire Regiment gallery. Please ask a member of staff for a key.
- Access to tearoom limited for pushchairs, wheelchairs and mobility scooters.